

From: [Misti Chmiel](#)
To: [Covert-ByBee, Claire](#)
Subject: Re: Occupational Board Reform Act Survey Request
Date: Friday, June 12, 2020 4:42:10 PM

Hi Claire,

Am glad to hear back from you about this. Right before the cutoff date, this gentleman contacted me again because he had not received it back...I told him I had sent to you etc

To answer your questions...

#15 how effective are the regulations our Board oversees - these regulations have shaped our profession for approximately 50 years, I would call them very effective (although some recent legislative changes have potentially made them less so) they have always been the basis for new licensees coming into the profession and a stable referral point for licensees with questions or disciplinary issues

#16 what harm could come from the deregulation of hearing instrument specialists - simply put, not requiring a license or certification to dispense hearing instruments literally means anyone could buy them off the internet, or from whatever source they found and redistribute them to another wearer without any sanitation procedures, without proper testing, with inadequate amplification or possibly damaging levels, there is no consumer protection against fraud or guarantee of reimbursement for returns, there are no best practices established, it could be chaos (I'm sure you could find a very long list of complaints from people who have tried obtaining hearing aids from less reputable sources)

I hope this helps - thanks for filling out the lion's share

Misti
