# NEBRASKA

Good Life. Great Mission.

**DEPT OF CORRECTIONAL SERVICES** 

#### Welcome

- Capacity
- Safety
- Staffing
- Evidence-Based Corrections

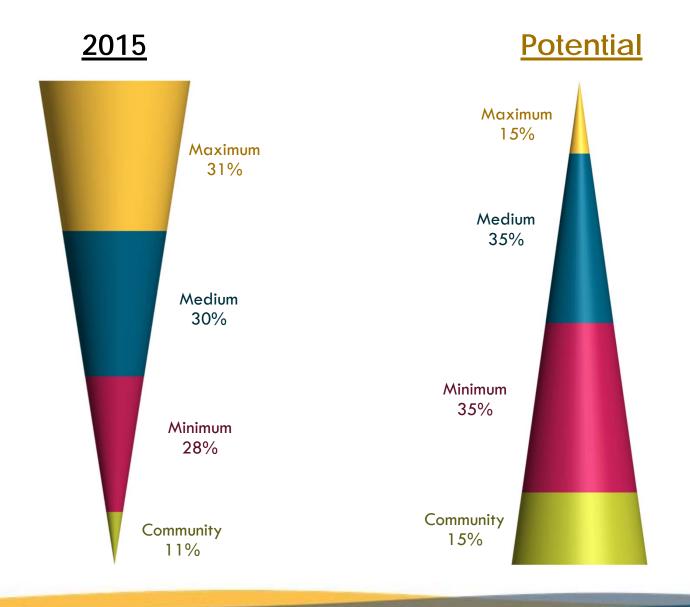


#### Capacity

- Current population
  - **□**5,276
- JRI Projection
  - **4**,559
- Master Plan Projection
  - **5**,433



#### Population Distribution



#### Capacity

- New construction
  - 100-bed CCC-L
  - 160-bed CCC-L
  - RTC LCC/DEC
  - 100-bed NSP



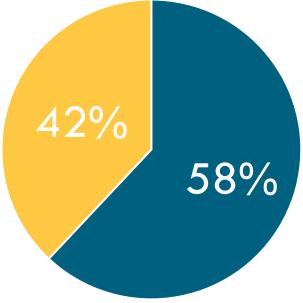


### Safety

Robert Madsen Deputy Director - Prisons

# Restrictive Housing Alternative Placements

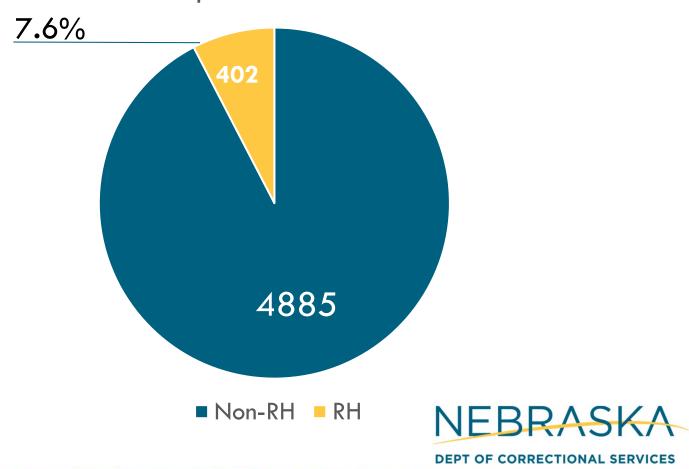
 Team members were able to find alternative placements that did not require restrictive housing and did not place others at risk.



■ Restrictive Housing ■ Alternative Placement

#### Restrictive Housing





# Restrictive Housing Criteria for Placement

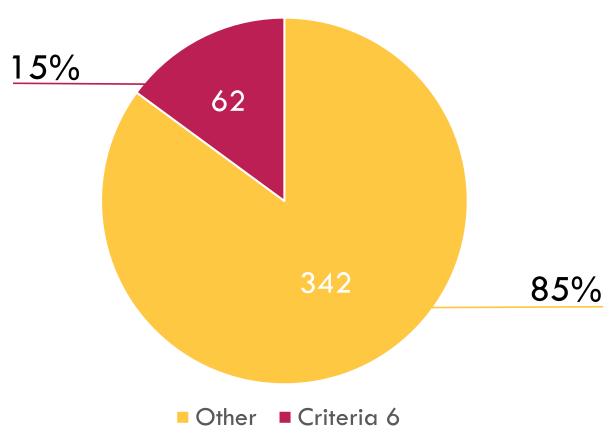
- A serious act of violent behavior (i.e., assaults or attempted assaults) directed at correctional staff and/or at other inmates
- 2. A recent **escape** or attempted escape from secure custody
- 3. Threats or actions of violence that are likely to destabilize the institutional environment to such a degree that the **order and security** of the facility is significantly threatened

# Restrictive Housing Criteria for Placement

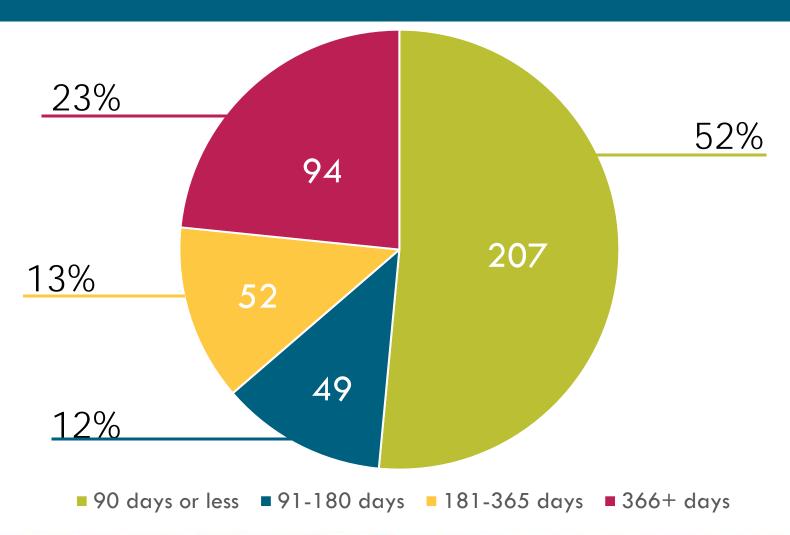
- 4. Active membership in a "security threat group", accompanied by a finding, based on specific and reliable information, that the inmate either has engaged in dangerous or threatening behavior directed by the security threat group or directs the dangerous or threatening behavior of others.
- 5. The incitement or threats to **incite group disturbances** in a correctional facility
- Inmates whose presence in the general population would create a significant risk of physical harm to staff and/or other inmates

#### Criteria 6: risk of physical harm





### Length of Stay



#### Longer-Term Restrictive Housing

- Programming available:
  - METEOR
  - Transformation Project
  - Anger Management
  - WRAP (Wellness Recovery Action Plan)
- Intentional Peer Support
  - Evidence-based practice
  - Similar life experiences
  - □ Pilot at NSP June 1, 2018
  - Peer specialists (20) completed 40 hours of training
  - 45 people participating in the program

#### Transitioning to General Population

- The Challenge Program
- Assignment Considerations:
  - Staff assault with serious injury
  - Assault on another inmate with serious injury
  - Serious STG-related altercations
  - Multiple person assaults/altercation
  - Mutinous actions
  - Escape

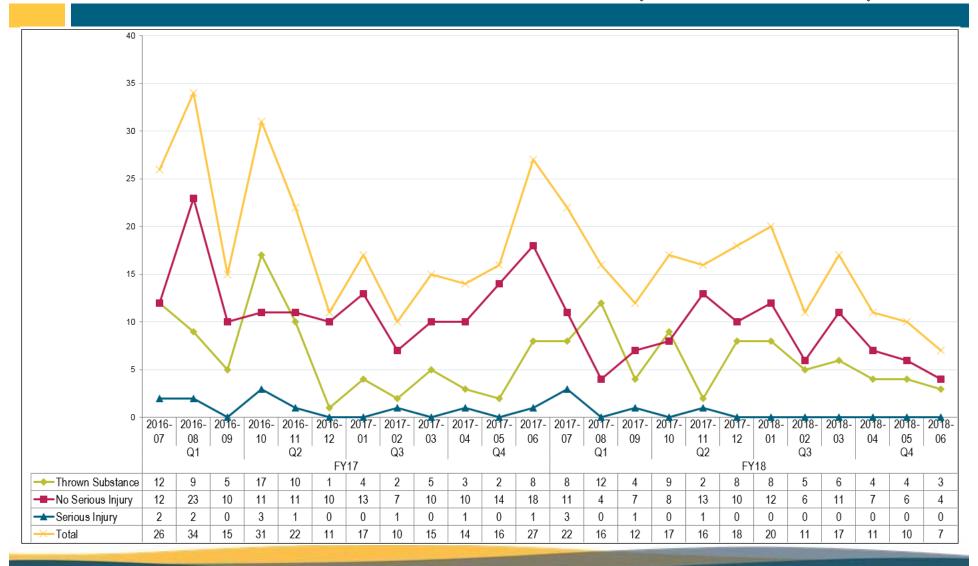
#### Transitioning to General Population

- Three phase step down program
  - Phase I
    - Begins in restrictive housing
    - Evidence-based programming
      - Journaling and Moral Reconation Therapy
  - Phase II
    - Non-restrictive housing environment
    - Evidence-based programming
      - Journaling and 'Commitment to Change'
  - Phase III
    - Non-restrictive housing environment
    - Evidence-based programming
      - 'Thinking for a Change' and 'Getting it Right'

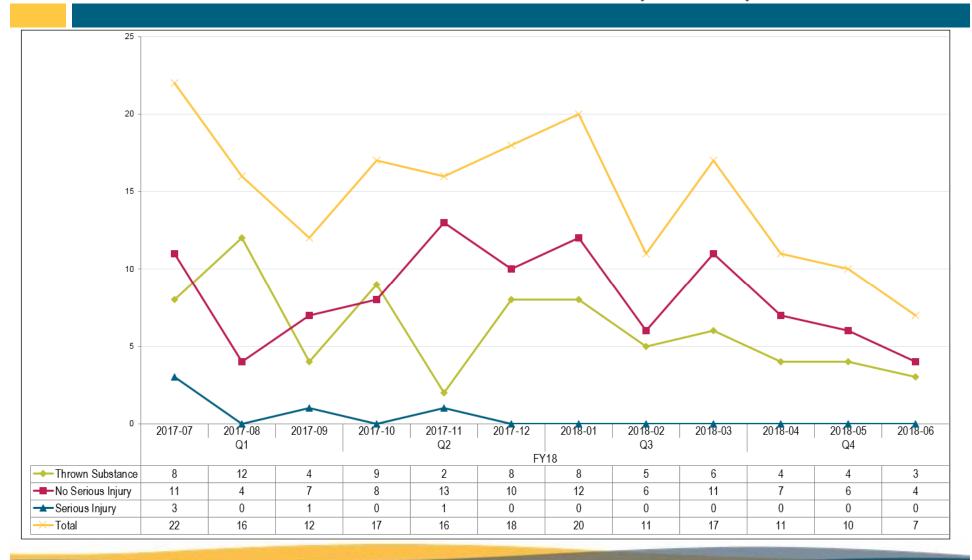
### Safety

Diane Sabatka-Rine Chief of Operations

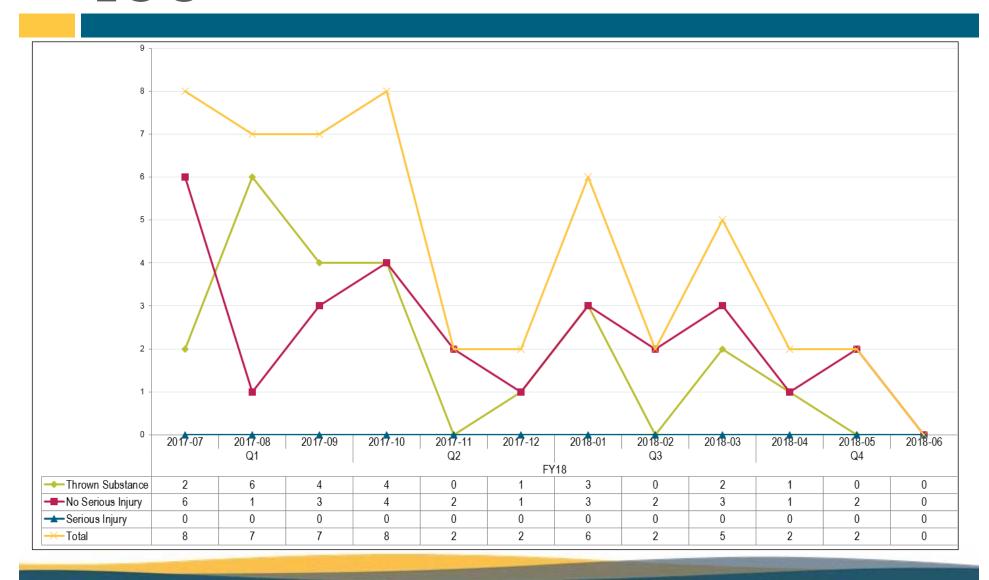
#### Agency Inmate-On-Staff Assaults (FY 17 & 18)



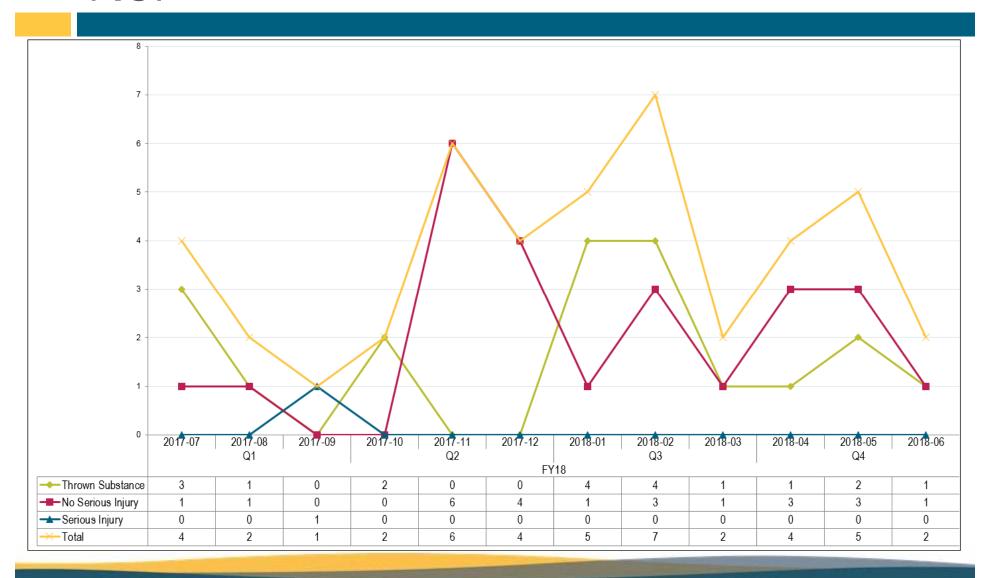
#### Agency Inmate-On-Staff Assaults (FY18)



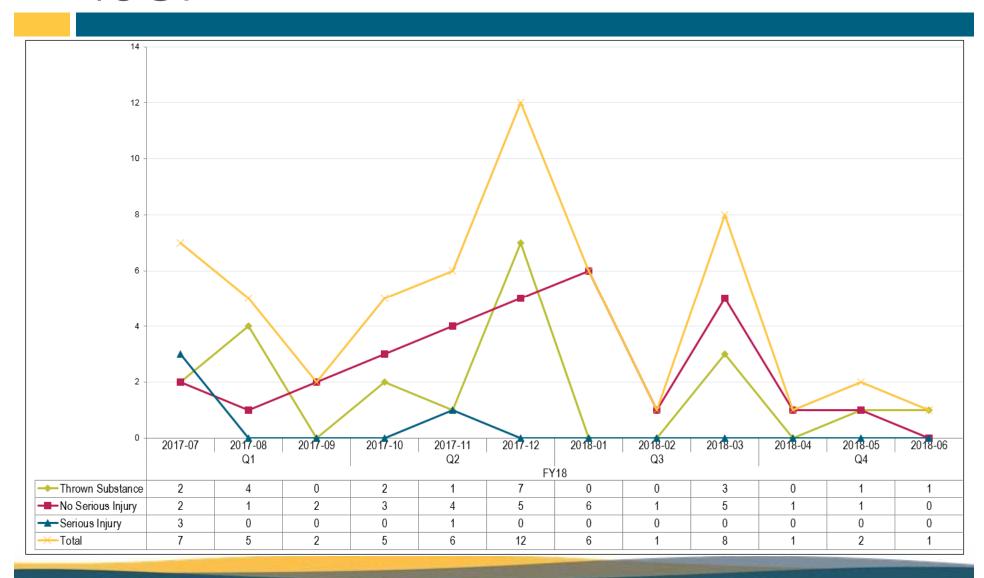
#### LCC



#### NSP



#### TSCI



#### Safety and Security

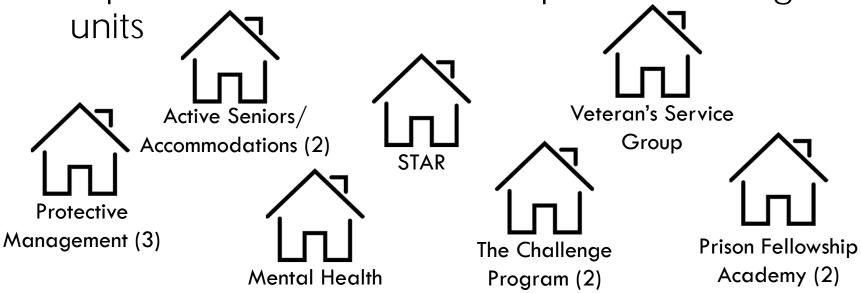
- Critical Incident Review (External)
- Internal Critical Incident Reviews (Internal)
- Annual policy review
- Audits (ACA/Security) and Inspections
- Routine review of all incident/responses
- Input from staff
- Input from stakeholders
- Experience from other states/jurisdictions (ASCA)

- Improved entrance check point security
- Improved contraband detection
- Universal precautions for team members processing mail
- Implemented internal security assessments by facility Security Administrators
- Increased focus on sanitation expectations

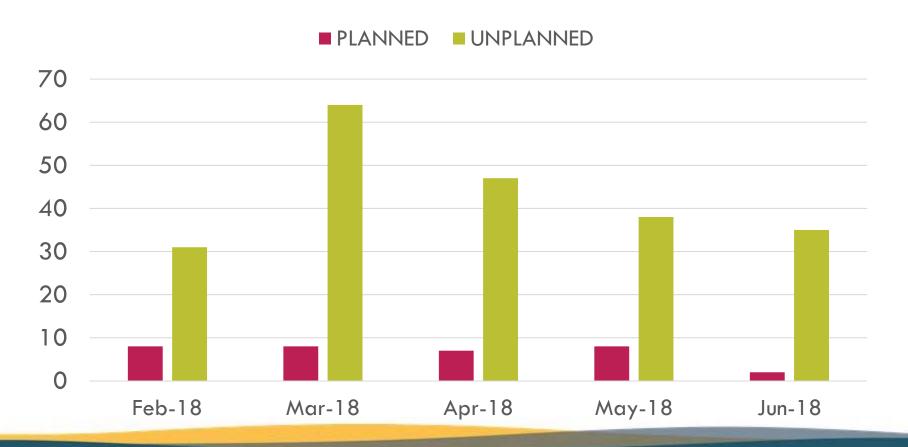
- Reassigned staff to provide increased oversight in restrictive housing units
- Centralization and Expansion of Intelligence Division
- Additional equipment (Tasers, MK-9, protective vests, body cameras)
- Increased emergency preparedness training/exercises
- Revised staff training, Field Training Officer and On-the-Job Training

- Core Correctional Practices
- Case Management Academy
- Increased inmate incentive opportunities

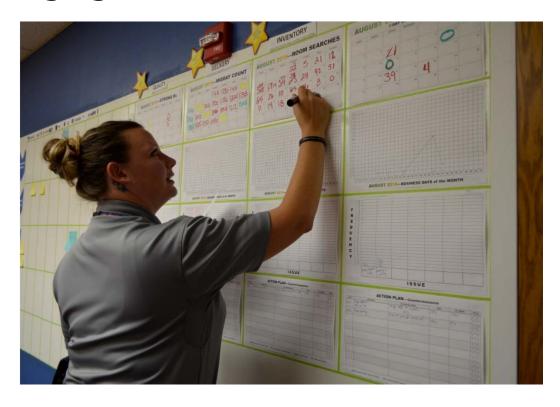
Expanded/defined mission specific housing



- Increased reliance on data
  - Review of all Use of Force videos



- Encouraged staff engagement
  - EPIC meetings
  - ProcessImprovement



### Staffing

Erinn Criner Human Talent Director

#### Recruitment Strategies

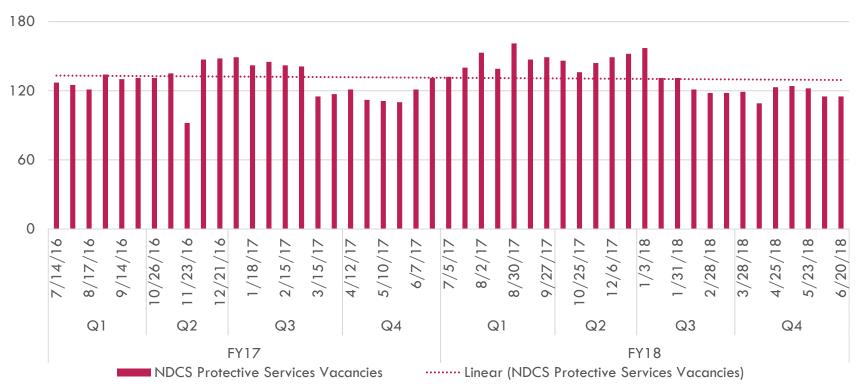
- 72 recruiting events across Nebraska and in to lowa, Kansas, and Missouri in first half of 2018
- Partnership with NDOL and military for career fairs and workshops
- Advertisements:
  - Billboards, newspaper ads, 4 radio stations that include Royals Baseball, Chiefs Football, NCAA Football, NFL Football, bus wraps, movie theater advertising, nursing publications, newspaper ads
- Digital marketing (geo fencing / geo targeting)

#### OCC/TSCI Special Detail

- 44 Currently on duty
- 5 in STA graduating 9/21/18
- 10 more positions recently added, being recruited

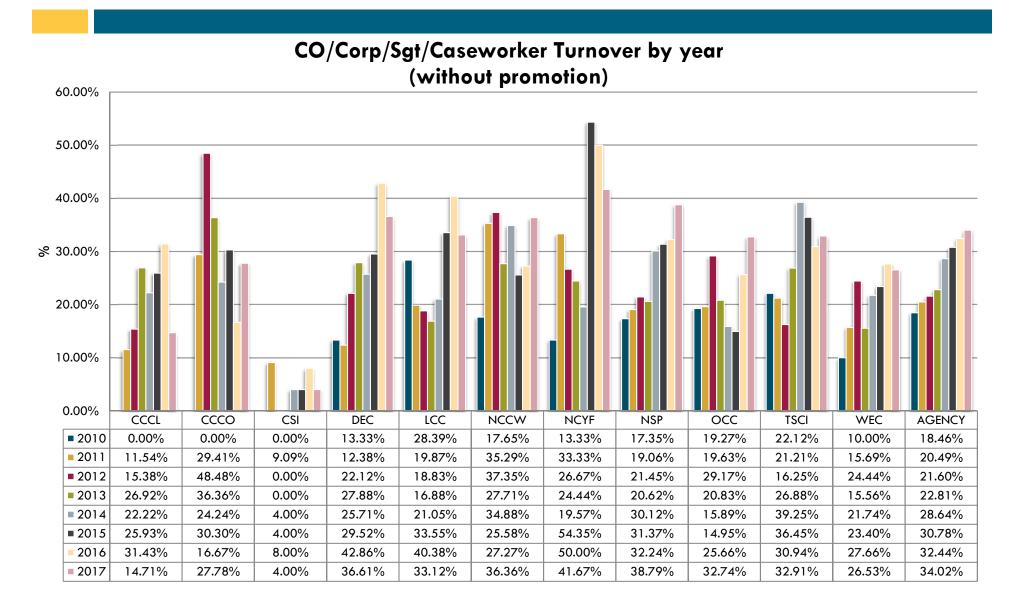
#### Vacancies





<sup>\*7/17 16</sup> TSCI positions were temporarily transferred to Health Services due to CCS contract cancellation. NDCS requested additional FTE in deficit request.

#### Protective Services Turnover



#### Protective Services Turnover

						Monthly Protective Services Turnover							
	January	February	March	April	May	June	July	August	September	October	November	December	Total
2010	17	13	21	L 22	17	25	24	20	30	15	13	16	233
2011	23	15	20	5 18	23	23	30	15	24	23	23	16	255
2012	20	20	20	26	19	31	19	33	3 20	18	24	16	26
2013	18	21	2	L 21	. 25	24	16	27	7 27	22	25	28	275
2014	25	19	30	25	33	29	46	41	25	29	28	29	35.5
2015	41	25	45	32	36	40	36	32	2 24	25	31	20	38
2016	26	21	37	7 47	40	30	57	42	36	28	29	31	424
2017	26	34	30	37	30	50	47	46	39	32	38	35	444
2018	36	29	20	5 38	40	45	43	39	) 0	0	0	0	290

### Agency Turnover

					Agency	Monthl	y Turi	nover (inclu	ides Prote					
	January	February	March	April	May	June		July	August	September	October	November	December	Total
2015	50	44	54	4	7	51	56	52	46	38	35	42	40	565
2016	37	30	54	5	9	55	53	73	60	52	54	39	47	613
2017	40	58	44	4	9	19	71	68	62	59	50	48	52	650
2018	47	37	43	4	7	54	70	63	60		111,50%			421

#### Exit Surveys

81 teammates completed survey in FY 2018



# Exit Survey Opportunities

- Less than one third of the respondents reported good – excellent:
  - Salary
  - Opportunities for advancement
  - Opportunities for opinions considered

## Exit Survey Positives

- Over three quarters indicated they would consider returning to work for NDCS.
- Over half of the respondents reported good excellent:
  - Supervision
  - Relationships with others
  - Cultural sensitivity in the work environment
  - Enough direction and instruction to do job well
  - Orientation and formal training
  - Benefits
  - Cooperation / friendliness of work environment
  - Clear mission / direction for work
  - Recommend NDCS to someone else as a good place to work

# Exit Survey Positives & Opportunities

- Just under half of the respondents reported good – excellent:
  - Workspace conditions
  - Opportunity to do what they do best
  - Clear mission and direction for work
  - Support for decisions made
  - Adequate facilities and equipment
  - Fair and equitable treatment
  - Positive feedback and adequate recognition
  - On the job training

## Engagement Surveys

- Small sample of teammates (54) who completed their probation between January and June 2018.
  - NSP/LCC/TSCI
- Three main themes:
  - Relationships with others
  - Connection to the agency / mission
  - Job pay / equipment

## Engagement Survey Opportunities

- Less than half:
  - Agree they have a voice in the decisions that impact their work
  - Agree that their pay and benefits are competitive
  - Agree that teammates treat each other with dignity and respect

## Engagement Survey Positives

- Three-fourths of the teammates responded with agree / strongly agree to recommending their supervisor to others
- More than half:
  - Recommend NDCS as an employer
  - Agree that they have the material and equipment to do their job effectively
  - Trust senior leadership

## Engagement Survey Positives

- Just under half agreed that they are recognized for a job well done and that we work together as a team
- Two-thirds agree that they can advance their career at NDCS
- Over three-fourths agree that they keep people safe

- TSCI Mileage/Commuting Bonus (ongoing)
- Referral bonus
- NAPE negotiated 2.4% increase
- Professional Development Bonus (up to \$500 continued learning one time)
- \$500 bonus for team members in high turnover / high vacancy positions (one time)
- NAPE special negotiated increases (11.26.16)
- Officers 4.5%, Corporals 5.4%, Unit Caseworkers 5%, Sgts 6%, MHPI 2.4%, MHPII 4%, RN 3.7%, FSS 4.2%.

- \$2500 Hiring Bonus NSP / TSCI
  - 96/100 positions filled
  - 71% (68/96) remain employed as of 6.25.18
  - 44/96 have received 2 quarterly payments of \$625

- Began hiring Corporals instead of Officers
- NAPE negotiated 1% increase

Merit Incentive TSCI

■ 1-3 years: 2.5%

■ >3-6 years: 5%

■ >6-9 years: 7.5%

■ 10+ years: 10%

- Transfers, promotions to TSCI
  - October 2016 June 2017 4
  - October 2017 June 2018 13

## Retention Initiatives

- Professional Development:
  - Leadership Academy
  - Franklin Covey coursework:
    - Speed of Trust, 7 Habits Signature, 4 Essential Roles of Leadership
    - Get Better curriculum; launched in Pre-Service and In-Service
  - Energy Bus book discussions; facilitated through multiple leadership teams and work teams

### Retention Initiatives

- FTO/OJT (Field Training Officer/ On the Job Training) agency wide assessment; follow up revision of selection process, evaluation and training
- Case Management Academy launched agency wide training in evidence based practices to team members working directly with the incarcerated population
- SMART goals launched agency wide; focus on recognition of others, cultural engagement activities, and training

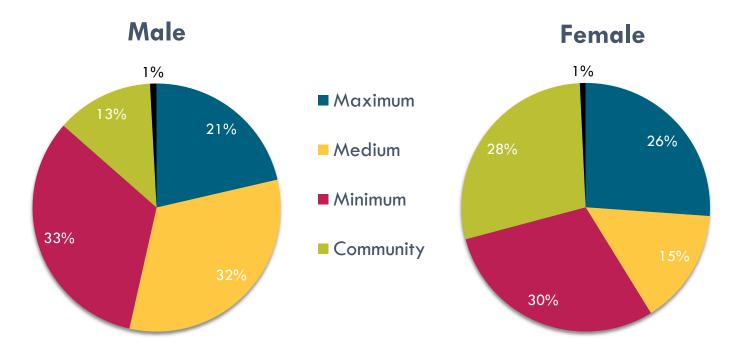
### Retention Initiatives

- SERVES team
  - Staff Empowerment & Resiliency/Victim Education & Support.
- Family welcome event
  - Held at each STA graduation, sharing with new team member's family an overview of training and resources.

Scott Frakes
Director

- Mission: Keep people safe.
- Improve reentry success rate
- Three years in to a five year process
- Three main areas of focus, all directly linked to safety inside and outside

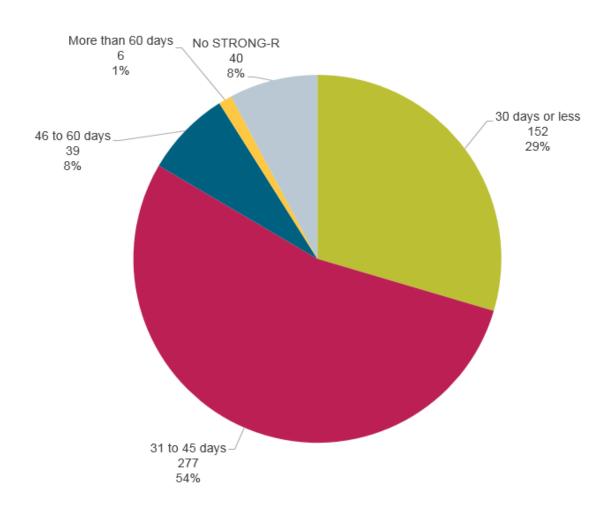
- Focus:
  - Improve classification accuracy



- Focus:
  - Assessing risks and needs
    - Strong-R
      - Validated tool
      - Measures risk to re-offend
      - Measures readiness to change
      - Right programming, right person, right time

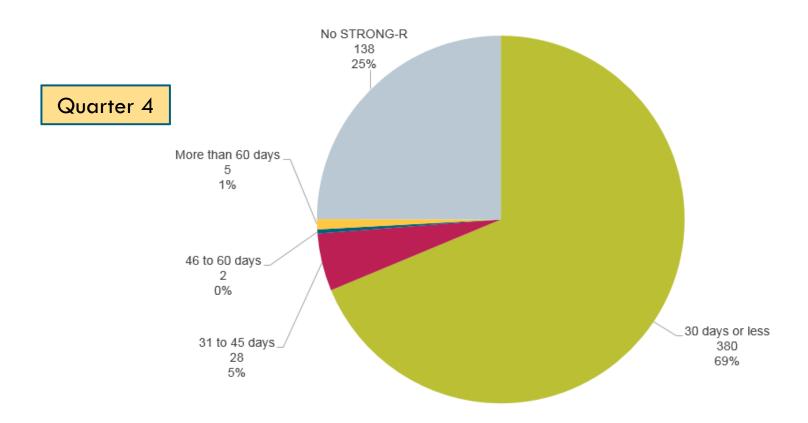
### STRONG-R Completions from Admission to TRD

FY 2018



### STRONG-R Completions from Admission to TRD

#### FY <u>2018</u>



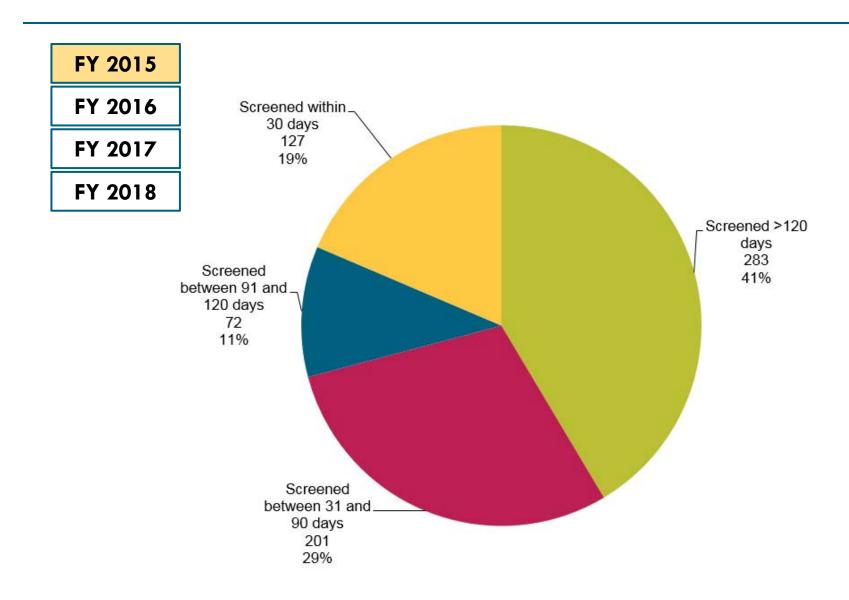
- Focus:
  - Programming
    - Clinical
    - Non-Clinical

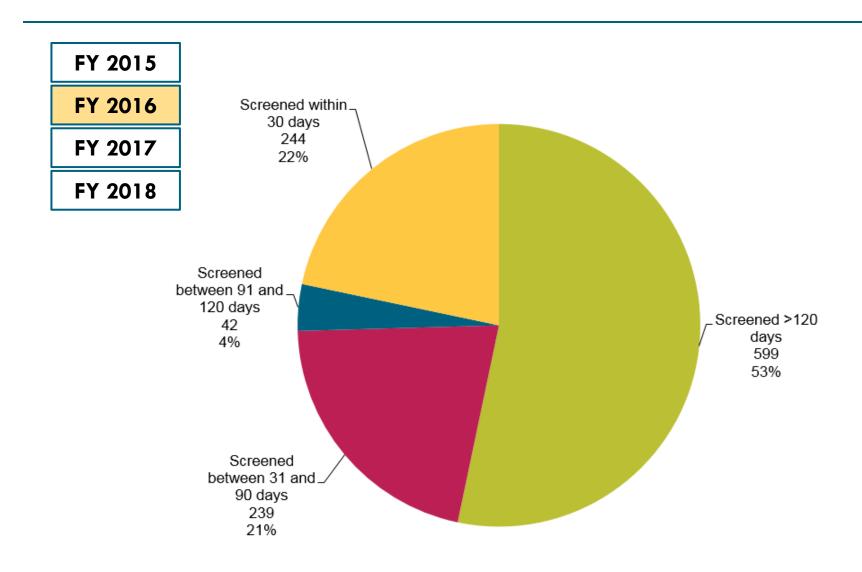
## Clinical Programming

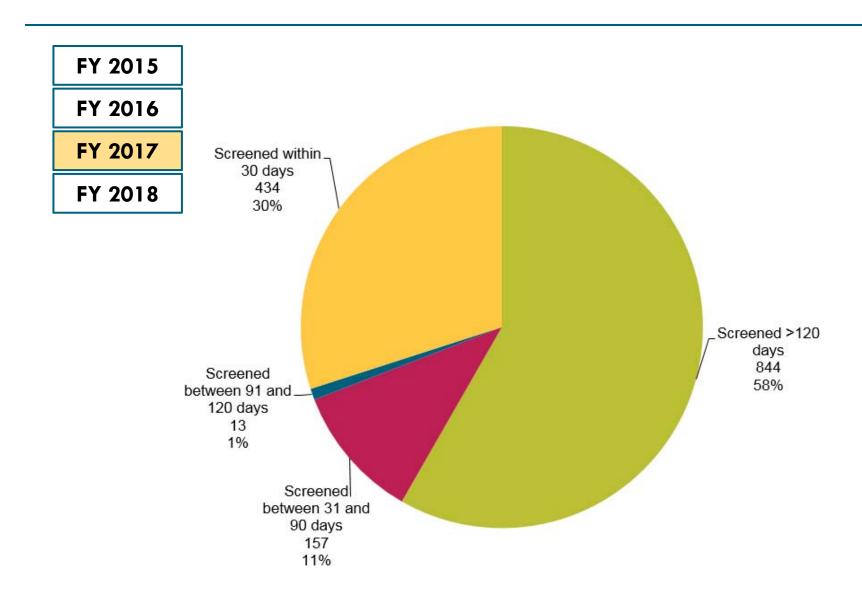
Harbans Deol, D.O., Ph.D. Medical Director

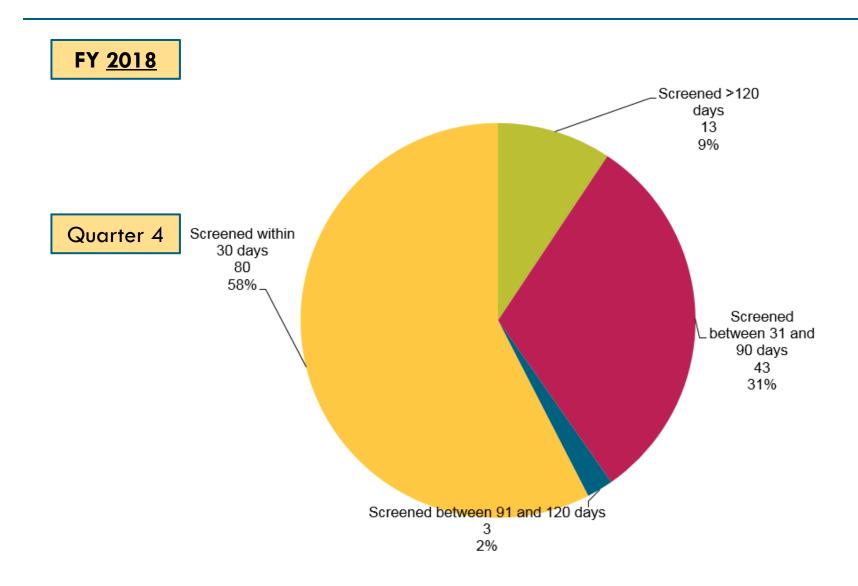
## Clinical Programming

- Violence Reduction Program (VRP)
- Anger Management (AMHRHN)
- Sex Offender Services (S.O.)
- Substance Use Treatment (SATP)







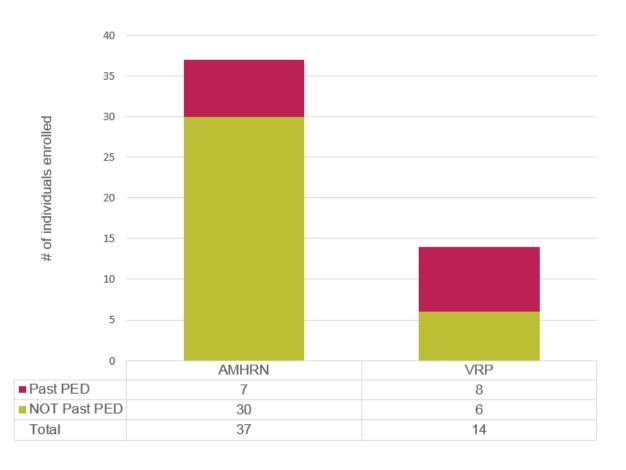


## Currently Enrolled in Violence Programming by Time to PED

FY 2018

Quarter 2

Quarter 3

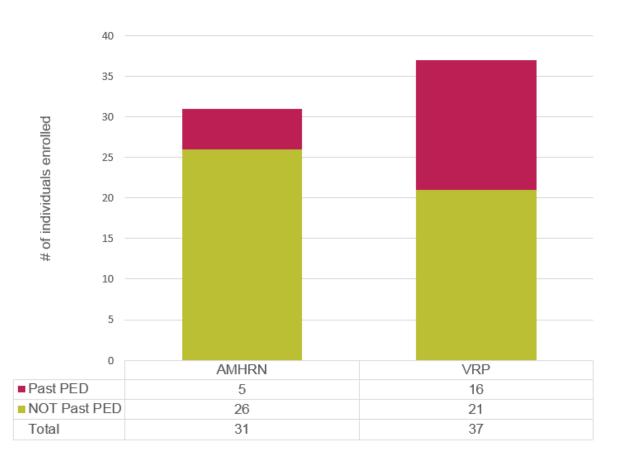


## Currently Enrolled in Violence Programming by Time to PED

FY 2018

Quarter 2

Quarter 3

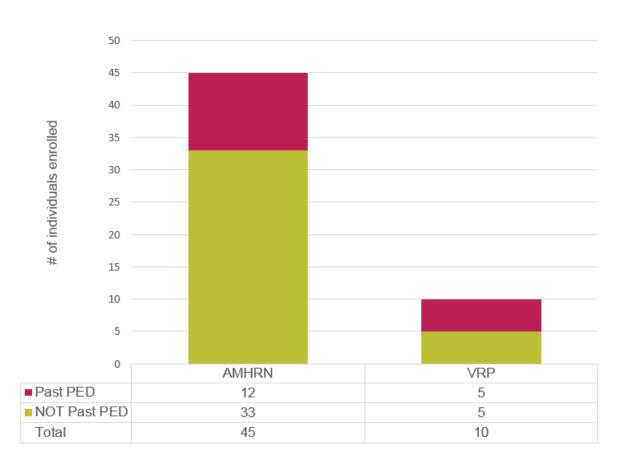


## Currently Enrolled in Violence Programming by Time to PED

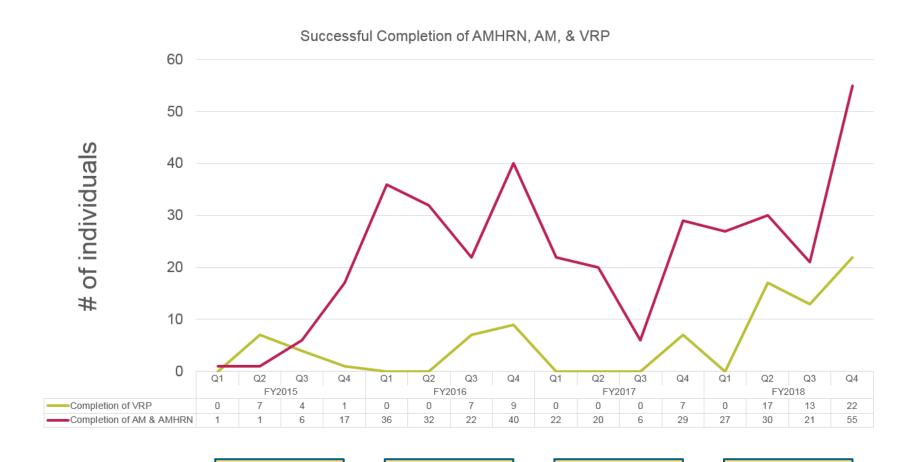
FY 2018

Quarter 2

Quarter 3



### Successful Completions



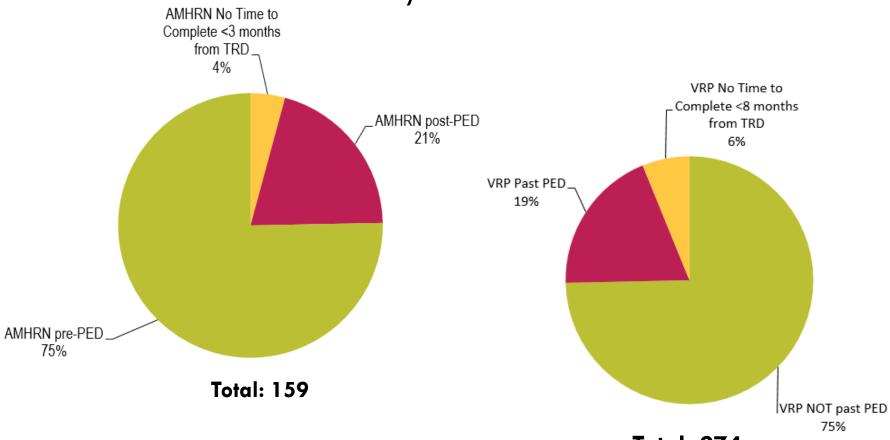
FY <u>2016</u>

FY 2017

FY 2018

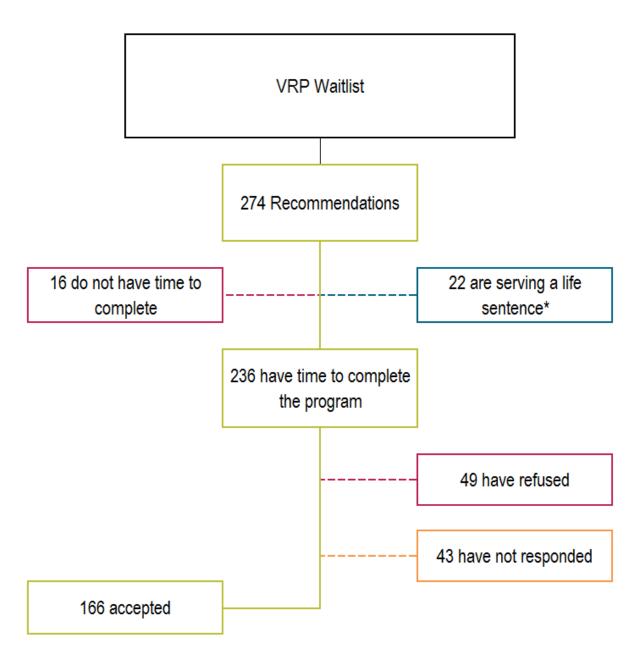
FY 2015

## Waitlist for Violence Programming by PED

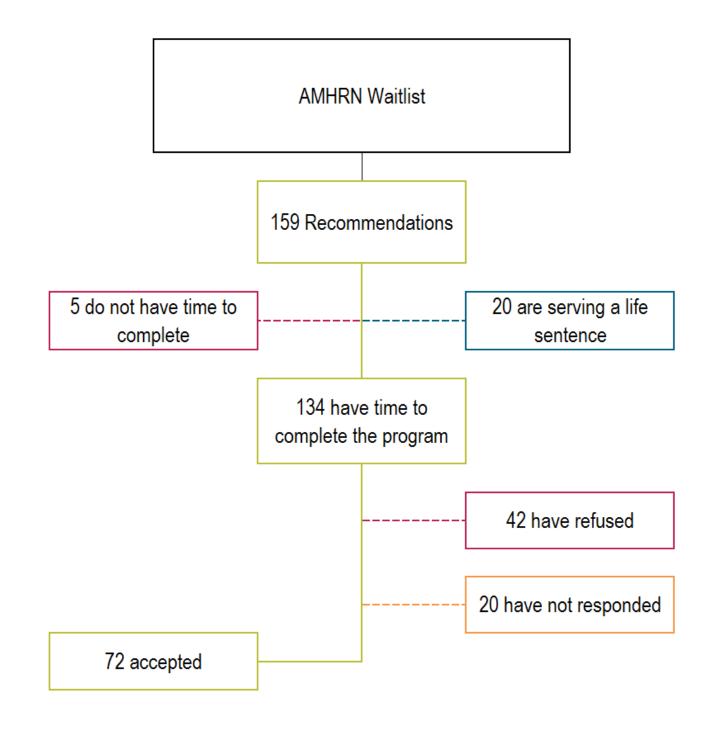


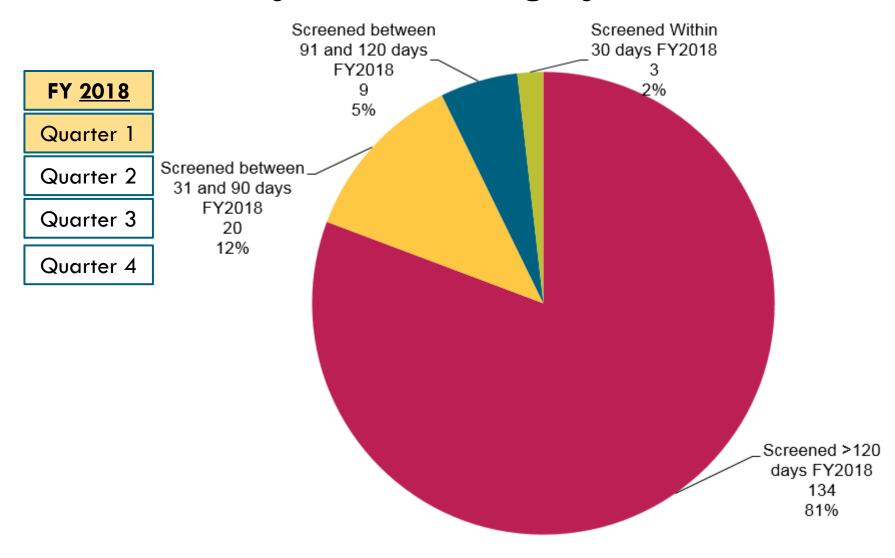
**Total: 274** 

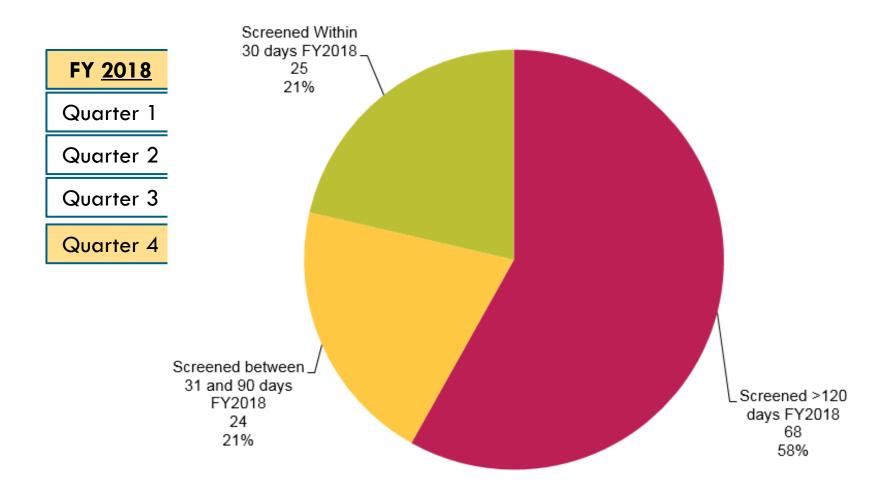
FY 2018



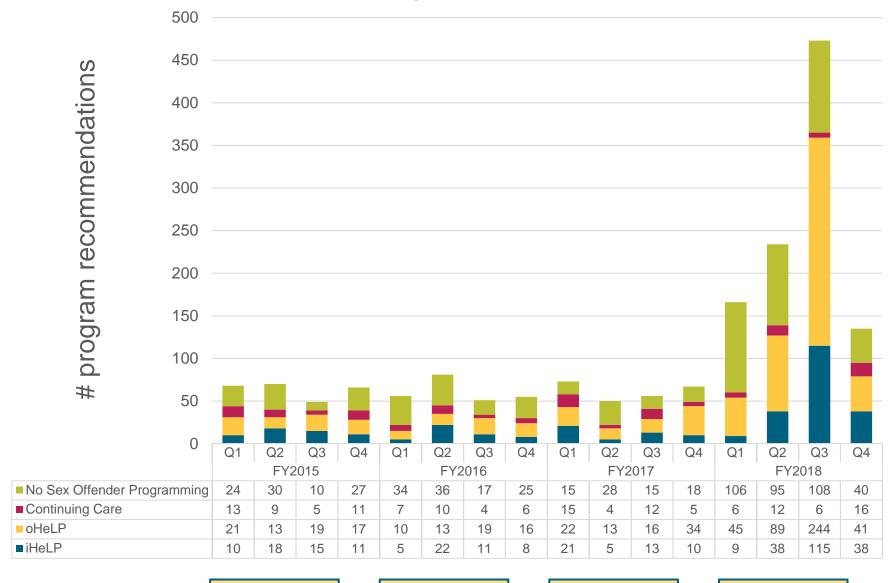
\*Includes 3 inmates whom are on death row







#### Trends in CSORT Program Recommendations



FY 2015

FY <u>2016</u>

FY 2017

FY 2018

#### Currently Enrolled in Sex Offender Programming, by Time to PED

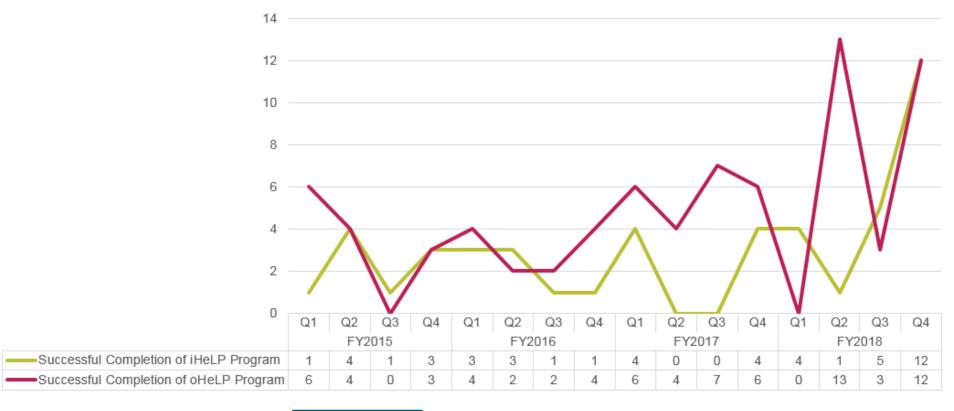


FY <u>2018</u>

Quarter 2

Quarter 3

#### Successful Completion of iHeLP & oHeLP



FY <u>2015</u>

FY <u>2016</u>

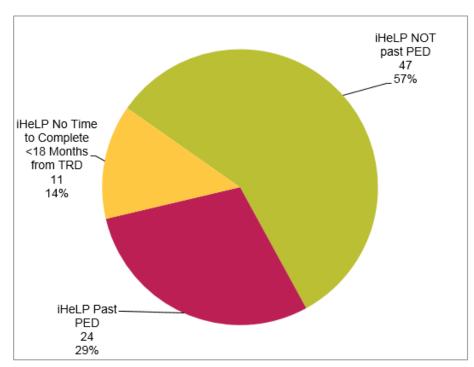
FY <u>2017</u>

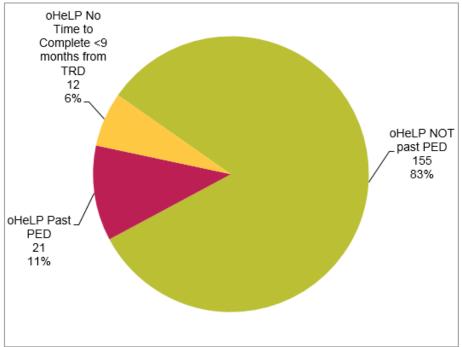
FY 2018

# S.O. Programming Wait List

**iHeLP** 

oHeLP





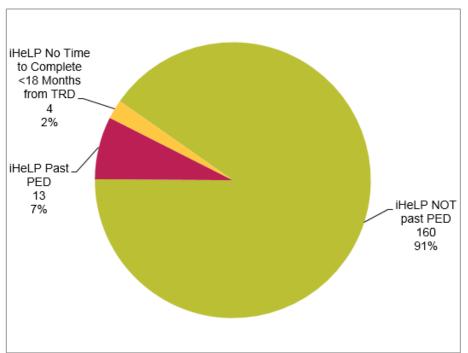
FY 2018

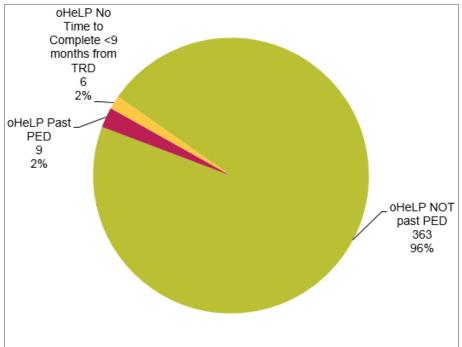
Quarter 2

# S.O. Programming Wait List

#### **iHeLP**

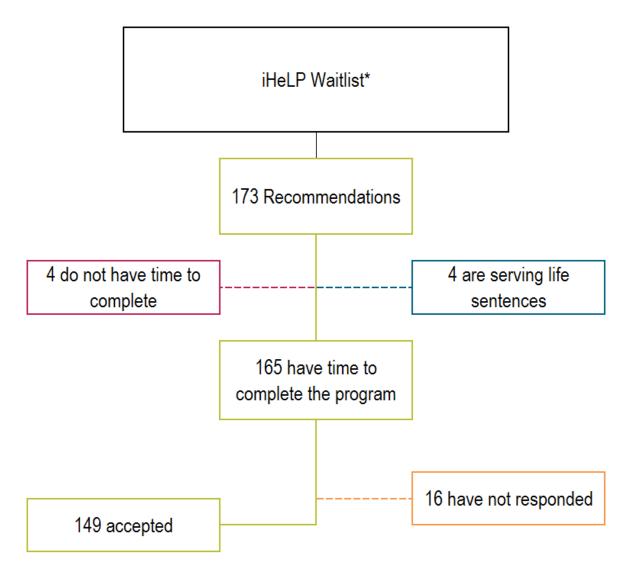
#### oHeLP



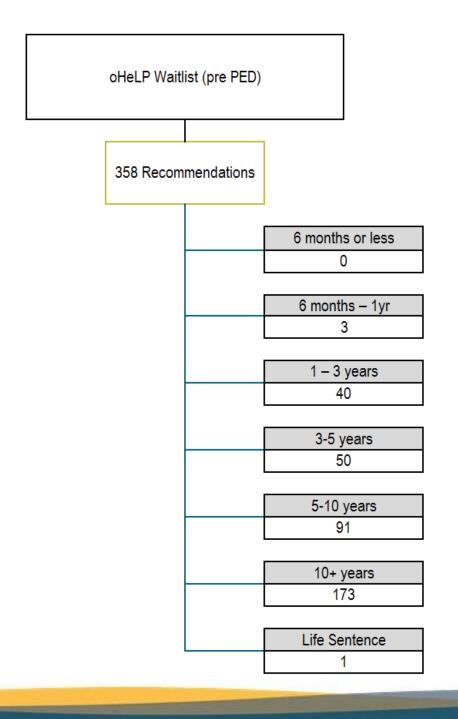


FY 2018

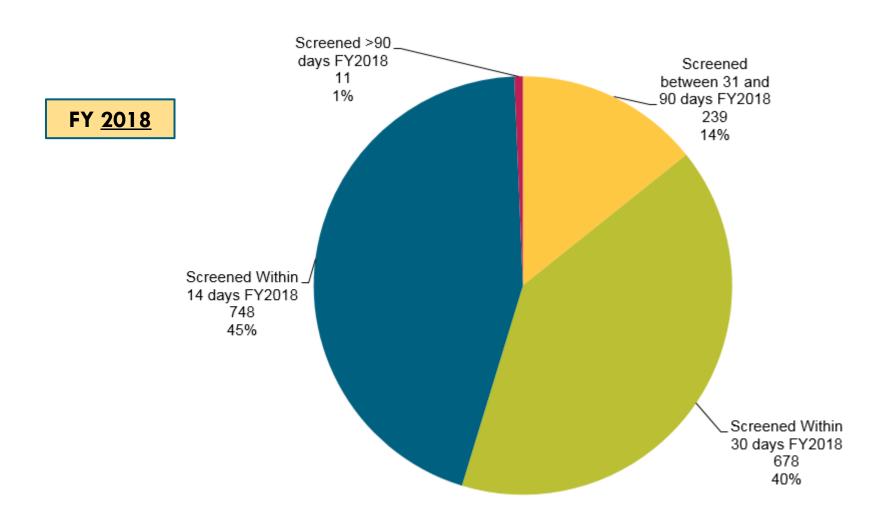
Quarter 2



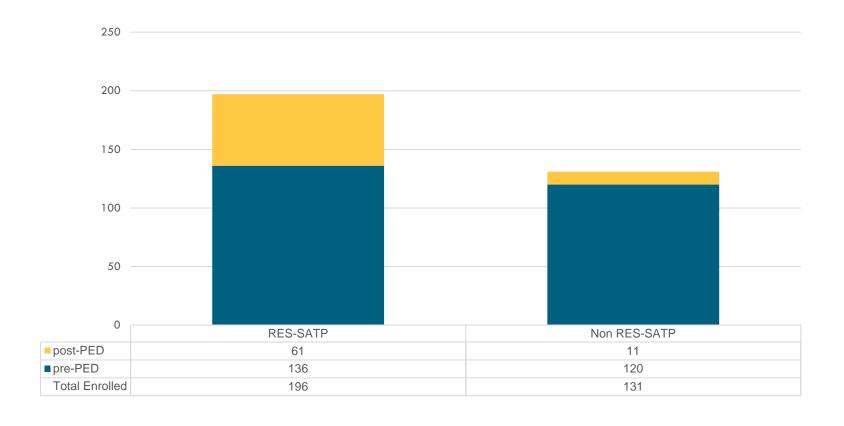
\*iHeLP waitlist in quarterly programs report does not include refusals



#### Days to Screening for Substance Use Programming

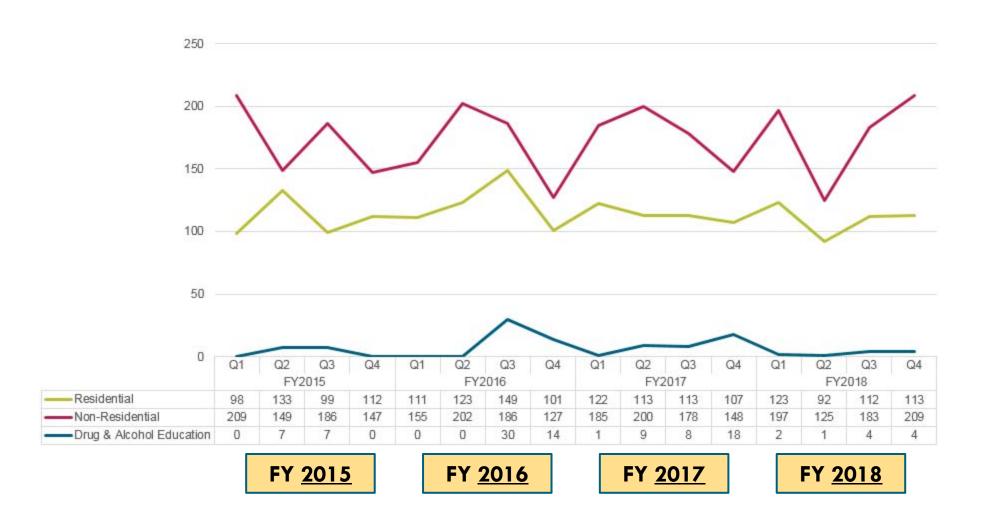


# Currently Enrolled in Substance Use Programming by Time to PED:



FY <u>2018</u>

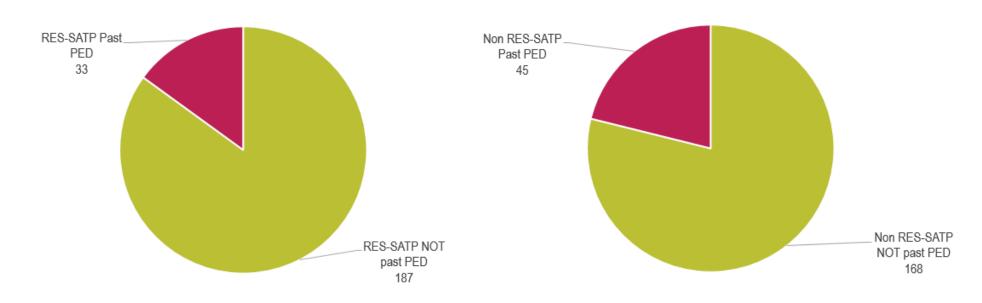
#### Successful Completion of Substance Use Programming



#### **SATP WAIT LIST**

**RES-SATP** 

#### Non RES-SATP

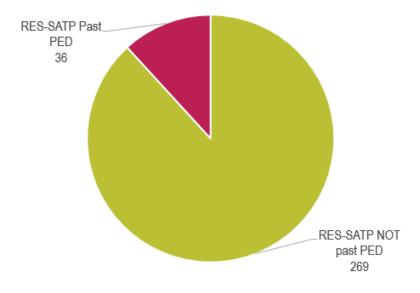


FY 2018

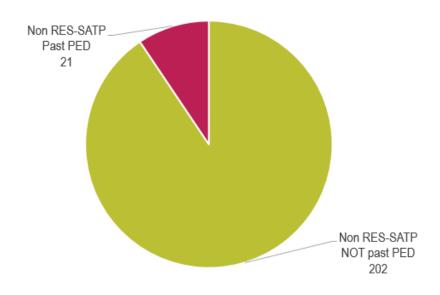
Quarter 2

#### **SATP WAIT LIST**

**RES-SATP** 



#### Non RES-SATP



FY 2018

Quarter 2

# Non-Clinical Programming

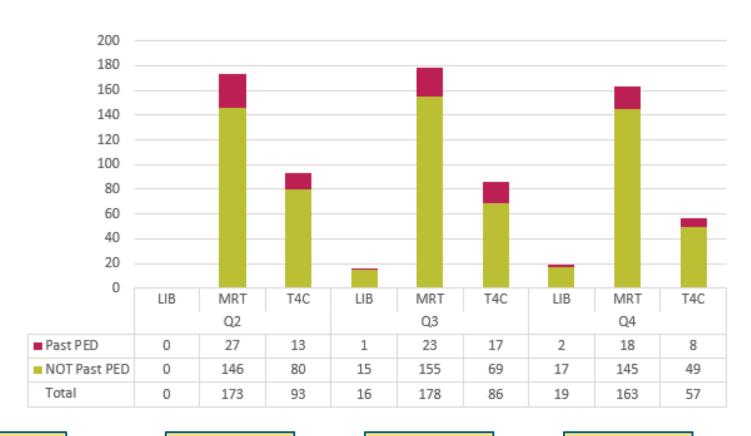
Scott Frakes
Director

## Non-Clinical Programming

- Cognitive Behavioral Interventions
  - Thinking for a Change (T4C)
  - Moral Reconation Therapy (MRT)
  - Living in Balance (LIB)



# Currently in a Core Non Clinical Program By Time to PED



FY 2018

Quarter 2

Quarter 3

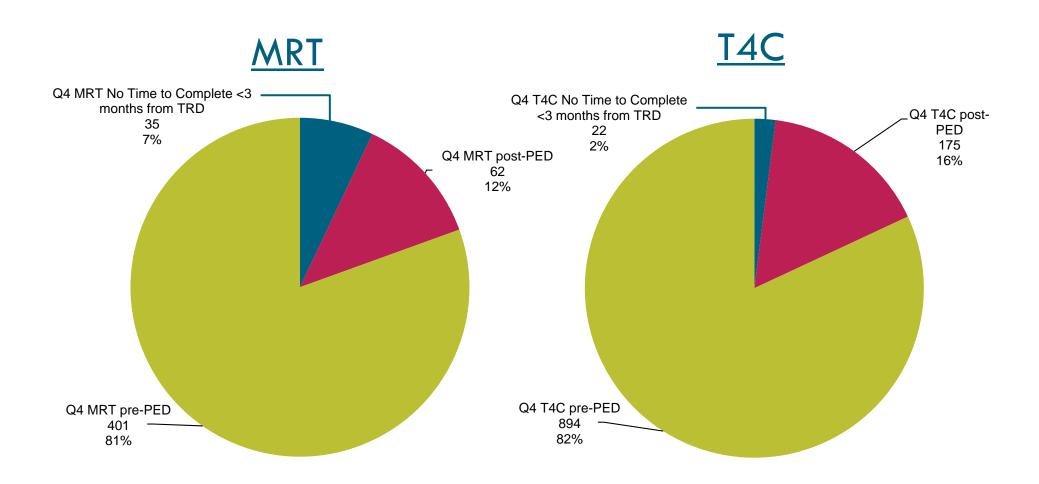
#### Successful Completion of MRT & T4C



FY 2018

Quarter 4

#### **Wait List**



# Doing the Work

Rowan Taylor Unit Manager, LCC

NEBRASKA DEPARTMENT OF CORRECTIONAL SERVICES  INMATE INTERVIEW REQUEST  TO: Unit Manager Taylor DATE: 9.5.18  FROM: DATE: 19, MARCH TRANSER  WORK LOCATION:  MESSAGE: THE has given me an apportunity  The evaluate my thinkers than the analysis of the best possible automa  when discling with pastiems. Also, the  when discling with pastiems. Also, the  most important partials automas able to  most important partials automas able to  most important partials automas able to  most important partials automas to solve  proteins and best indenticate which  me at my solvenous trill best of me  that the time of and solvenous to  proteins at the time of and solvenous to  proteins the transporter to the action of the solvenous to the submission of the solvenous to the date of the solvenous to the solvenous to the solvenous to the date of the solvenous to the	NEBRASKA DEPARTMENT OF CORRECTIONAL SERVICES  INMATE INTERVIEW REQUEST  TO: I'M forward  FROM!  MARK TROUBLES  WORK LOCATION:  MESSAGE: What Learned Thinking for a charace  S Cagnitive thinking skills. Although at times the  S Cagnitive thinking skills. Although at times the  Inde playing test dom It he ped tesch t Reference  The fed mas of others was a good lesson for me  DECause it gave me tools use to do just  How tools analyzed  DOMAL-DOS Employee  LOW- Innate  S Sproker  S S Sproker  S S Sproker  S S S S S S S S S S S S S S S S S S S

### Moving Forward

- Expanding mission-specific housing
- Increasing access to programming
- Enhancing the work environment
- Appreciating each other
- Refining the work



## Keep people safe

# Safe Prisons Transformed Lives Safe Communities



**DEPT OF CORRECTIONAL SERVICES**